Weekly Appointments in Ocean Friends

Guide & Frequently Asked Questions

Available for US clinics starting June 1, 2026

What You Can Do in the Ocean Friends App

1. **View Upcoming Appointments**
   See all of your family's scheduled weekly sessions at a glance, so you always know what's coming up.
2. **Check In From the App**
   When it's time for your visit, you'll receive a notification to check in. A quick tap in the app is all it takes.
3. **Automatic Copay at Check-In**
   Your copay is collected automatically when you check in, no extra steps, no waiting at the front desk.
4. **Request Reschedules and Cancellations**
   Need to make a change? Submit a reschedule request or cancel a session directly from the tab.
5. **Manage Your Waitlist**
   Keep your availability updated so you never miss an opening. Your waitlist preferences stay current and easy to adjust.
6. **Browse Drop-In Slots**
   The Find Slots tab lets you browse and request upcoming drop-in appointments, subject to admin approval.
7. **Review Your History**
   The Logs section gives you a full record of past appointments, requests, and activity, all in one place.

Getting Started

Ocean Friends is available starting May 26, 2026. Weekly appointment features go live for families at US clinics on June 1, 2026. Here's how to get set up:

1. **Download Ocean Friends**

   Download the Ocean Friends app from the App Store or Google Play, or access the desktop version at oceanfriends.ai.

2. **Log In With Your Phone Number**

   Log in using the phone number on file with NAPA Center. This is the only way to access your account.

3. **Complete Your Intake Update**

   When you first log in, you will be prompted to complete a new intake form or provide an update. You'll add your payment card during this step.

5. **Explore the Appointments Tab**

   Once you're set up, head to the Appointments tab to view your schedule, check in, and manage your waitlist preferences.